# 4 Concepts Advocates Say Are Improving Safety and Health

Human and Organizational Performance (HOP)

People make mistakes, and your reaction to those mistakes matters. Instead of playing the blame game, work to understand and improve organizational systems through learning.

Safety Differently

People interact with your workplace systems every day, and earning their trust is critical. Use their insights as the basis of programs and processes seeking to improve those systems.

Relationship-Centered Leadership

To have effective workplace communication, foster inclusion and trust. To see improvement, create environments where communication matters.

4 Psychological Safety

Workers perform better when they can be their authentic selves, speak their minds, learn from each other and even fail. Strive to cultivate a work environment that fosters this type of culture.

## **Meet the Safety 2023 Panelists**



#### Pam Walaski, CSP, FASSP

ASSP Senior Vice President | Senior Program Director, Specialty Technical Consultants Inc.

"Staying abreast of emerging approaches to safety practice championed by thought leaders and based in research to practice is just as important as remaining technically proficient... Safety professionals and the profession itself would be well served by continually checking ourselves and our beliefs."



### Ron Gantt, CSP, CIT, ARM

Director, Health, Safety and Environment, Americas, Yondr LLC

"OSH professionals should look for opportunities to educate themselves on human performance, local rationality and the performance adjustments people make to achieve success in context... A new approach is needed."



#### **Andrea Baker**

**Founder, The HOP Mentor** 

"I heard about HOP for the first time as a safety professional for a global manufacturing company. It changed my life. HOP gave me the words to explain what I had intuitively believed to be right but struggled to articulate."



## Helen Harris, M.Eng., CSP

Health and Safety Center of Excellence Leader, WestRock

"Incorporating principles of human and organizational performance into our business systems fundamentally changed how I accomplish my work as a safety professional. Using these principles... has been instrumental in creating workplaces where leaders and frontline workers collaborate to proactively reduce hazards."

# **Coming Soon**

Did you miss this year's plenary session in San Antonio? Keep an eye on our Free Learning Resources page this summer for more information about these concepts and the leaders advocating for them.

assp.org/free-learning-resources

