



Leadership Conference 2020 | Frequently Asked Questions

Q: What is the Leadership Conference?

A: This conference is part of ASSP's investment in the development of our volunteer leaders. It is designed to build better leaders and member communities within ASSP. This year, we will bring our Leadership Conference to you online via two days of educational sessions, learning opportunities and networking experiences that you can access through your computer with audio and internet access.

Q: Who should attend Leadership Conference?

A: If you are a current or rising volunteer ASSP leader in your ASSP community, we encourage you to attend this conference to enhance your leadership skills – so you can grow as a volunteer and in your professional role at work. This event is intended for

- Chapter officers
- Practice specialty administrators and advisory committee members
- Common interest group administrators and advisory committee members
- Committee chairs
- Area directors
- Deputy regional vice presidents

Q: How many leaders from my community can attend the 2020 Leadership Conference?

A: There is never a limit on how many leaders can attend our annual Leadership Conference. In addition, a virtual event can help us engage a wider audience than is typically possible at an in-person event and especially during the current situation. Since attendees can participate from wherever they are, limited travel budgets and current or future travel restrictions will not prevent participation. As many leaders from your community who want to attend are invited to do so.

Q: Where will the 2020 Leadership Conference be held?

A: The 2020 Leadership Conference is a completely virtual event. Attendees and speakers will gather online to share, learn and interact from their remote locations. There will be no in-person component.

Q: When will the 2020 Leadership Conference be held?

A: We are hosting the virtual conference on Oct. 1-2, 2020. Program details are posted to our [Leadership Conference](#) webpage.





Q: Why did ASSP decide to move to a completely virtual event?

A: The ongoing uncertainties of the COVID-19 pandemic made it clear that the most prudent course of action for the safety and health of everyone involved is to shift the in-person event to a virtual experience. We believe a virtual conference offers the best setting for you to build the knowledge, skills and abilities you need to solve your community's challenges.

Q: How can I register for the 2020 Leadership Conference?

A: Registration for the 2020 Leadership Conference is open. Visit our [Leadership Conference](#) webpage. Please contact our customer service team at customerservice@assp.org or +1 847 699.2929 to make any adjustments to your registration.

Q: Will I still be able to connect with ASSP staff?

A: You will have the opportunity to connect with ASSP staff in our virtual Resource Center to get ideas on engaging your members and increasing membership and learn about ASSP services, education and programs to help your community succeed.

Q: How many CEUs will I earn by attending?

A: Virtual participants will earn CEUs based on the education sessions they attend. By attending one education session, for example, you would earn .1 CEUs. Attendees can earn up to 1.2 CEUs at the Leadership Conference. To receive the full number of CEUs or recertification points, you need to attend and complete all the education sessions. You will access to all session recordings for 30 days after the event and will continue to accrue CEUs during this time.

Q: How do I access my transcript?

A: Attendees can earn up to 1.2 CEUs for attending education session during the Leadership Conference. To access your CEU transcript, you will need to log in to your ASSP online account. Once you are logged in, you will need to click on the My Account tab at the top of the page. On the left side of the page, in the Education and Content section, you will see the word Transcript. Click on Transcript. This will bring up a list of all the CEUs you have earned through ASSP. You can either print or download your transcript. The CEU credit date on your transcript will be the date you accessed the session.

Q: When will I start to see my CEUs appear on my transcript?

A: Your transcript should reflect the CEUs you have earned 10-14 days after the live virtual event. If it's been more than 30 days since the event and you don't see your CEUs, please email customerservice@assp.org or call +1 847 699.2929.





Q: Do I have to attend the entire event?

A: Virtual events bring the experience of an in-person conference to your personal computer. So just like at an in-person conference, you can select the sessions you attend. We encourage you to attend the entire event — including the keynote, breakout sessions and virtual networking opportunities — to get the most out of the experience.

Q: Will I have access to all the education sessions?

A: You can select which education sessions you'd like to attend virtually based on your interests and schedule. You may attend as many or as few sessions as you want. Recordings of concurrent sessions will be available for 30 days after the event. Recordings of sessions that had a live component during the virtual event will be available for viewing within a week following the event.

Q: What if I cannot attend on the virtual event dates or must leave early?

A: If you register our Leadership Conference, you will have access to the portal for 30 days after the event concludes and can still earn all the available CEUs.

Q: If I miss a session, will a recording be available?

A: Registration for Leadership Conference includes access to recordings of all the education sessions for 30 days after the event. Recordings of sessions that had a live component during the virtual event will be available for viewing within a week following the event. You can watch sessions you missed or rewatch sessions you attended.

Q: If I view part of a session and need to stop, but go back and view the remainder at another time, will I still earn my CEU credit?

A: Yes, if you view the complete session video, even if you start/stop or log out/in, you will still receive credit.

Q: How do I access the session evaluation?

A: Evaluations are voluntary and will be available 15 minutes after the end of each session. Attendees will receive evaluation links for the sessions they added to their schedule on the platform.

Q: What will ASSP do to ensure a safe virtual environment?

Upon registering, all attendees agree to adhere to ASSP's Code of Professional Conduct. We reserve the right to remove attendees not behaving consistent with the Code of Conduct.

Q: How do I log into a virtual event on the day of the event?

A: Prior to the event, registered attendees will receive an email from eventsupport@assp.org with a link that will take you to the event page.





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Q: Do I need to have a webcam for the event?

A: While video participation will enhance your experience during the virtual Leadership Conference, a webcam is not required to attend the event.

Q: Can I ask questions during the breakout sessions?

A: We encourage you to ask questions live during each session via the Q&A chat tool.

Q: Can I share my virtual conference log-in information with other members of my community leadership team?

A: Each registration for the 2020 Leadership Conference permits only one device (computer, laptop, tablet, phone) to enter the virtual conference. Continuing education units earned, questions asked and polling conducted during each session are tied to the account of the person who registered for the virtual event.

Q: I have additional questions. Who should I contact?

A: Please email communities@assp.org with further questions.

