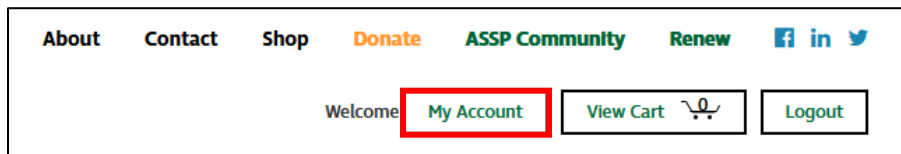




On-Demand Annual Pass FAQs

- **How do I activate my Annual Pass?**

The first thing you should do is review the list of courses included in your Annual Pass. Then, log into your ASSP account and add courses to your cart (note: pricing will adjust to \$0 during the checkout process). Finally, check out and find your courses in the “My Learning” section of your account.



- **When will CEUs be added to my account?**

CEUs will be awarded within three days after course completion.

- **Where can I find my awarded CEUs?**

After logging in to your ASSP account, select “My Account” and then “Transcript” from the menu on the left.

- **Can I take a course twice?**

Yes. Once courses have been added to your account, you can review and watch the videos as often as you want using your one-year Annual Pass subscription. However, you will only earn CEUs once.

- **Can I cancel my Annual Pass?**

Unfortunately, we do not offer refunds for the Annual Pass. Please [click here](#) for the full education policies and procedures.

- **What if I take all the courses available?**

New courses will be added on an ongoing basis. Visit our website for up-to-date course lists.

- **Can I share my Annual Pass?**

- The Annual Pass is meant for one person and should not be shared. Discounts are available for multiple purchases. Contact Business Development Manager Tom Kerschner at +1 630-302-5870 for details.

Questions? Contact customer service at +1 847-699-2929 or customerservice@assp.org.





AMERICAN SOCIETY OF
SAFETY PROFESSIONALS

